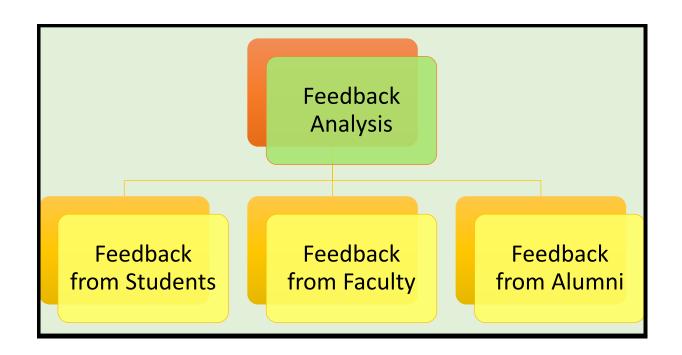


#### 14 (a) and (b) Feedback analysis

St. Lawrence College of Higher Education (SLCHE) believes in ensuring continuous improvement through stakeholder participation. To strengthen the quality of academic processes and institutional development, feedback was systematically collected during the academic session 2024–25 from the following key stakeholders:

- > Students to understand their learning experience and satisfaction level.
- ➤ Faculty to gather insights on academic practices, resources, and institutional support.
- ➤ Alumni to assess the relevance of the program in real-life professional contexts and overall institutional experience.



### 14(a) Faculty / Employer Feedback Questionnaire and Analysis

#### Feedback Questionnaire

Faculty members and employers were requested to rate the following parameters on a 5-point scale: (1 – Strongly Disagree, 2 – Disagree, 3 – Neutral, 4 – Agree, 5 – Strongly Agree)

Q. No.	Parameters
1	Salary structure is as per norms and competitive.
2	Leave policy is fair and transparent.
3	Adequate research facilities and opportunities are provided.
4	Faculty contributions are recognized and appreciated.
5	Mutual respect and cooperation exist among staff.
6	Opportunities for promotion and professional advancement are available.
7	The college provides a conducive academic environment.
8	Administrative support is adequate and responsive.
9	Faculty are encouraged to participate in professional development programmes.
10	Overall satisfaction with institutional functioning.

### **Data Analysis (Sample of 10 Faculty Responses)**

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation	
Q1	50	40	10	0	0	Salary structure largely meets norms and expectations.	
Q2	40	50	10	0	0	Leave policy is perceived as satisfactory.	
Q3	30	60	10	0	0	Most respondents find research facilities adequate.	
Q4	40	50	10	0	0	Faculty contributions are recognized appropriately.	

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
Q5	60	30	10	0	0	Mutual respect and cooperation are strong within the faculty.
Q6	30	50	20	0	0	Scope for promotion exists but can be improved further.
Q7	50	40	10	0	0	Academic environment is supportive and positive.
Q8	40	50	10	0	0	Administrative support is prompt and satisfactory.
Q9	30	60	10	0	0	Faculty are encouraged to attend FDPs and workshops.
Q10	50	40	10	0	0	Overall satisfaction level among faculty is very high.

## **Summary Interpretation**

- Majority of faculty members expressed **high satisfaction** with salary norms, academic environment, and administrative support.
- Research opportunities were identified as areas with moderate satisfaction.
- Overall, the institutional climate is **positive**, **cooperative**, **and conducive** to professional growth.

### **Action Taken:**

- Faculty Development Programmes and research opportunities have been increased.
- Suggestions for improved recognition and publication grants have been noted.
- Regular meetings with the college authorities ensure open communication and policy review.

#### Evidence:



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# 14(b) Student / Alumni Feedback Questionnaire and Analysis

### **Feedback Questionnaire**

Students and alumni were requested to rate the following on a 5-point scale: (1 – Strongly Disagree, 2 – Disagree, 3 – Neutral, 4 – Agree, 5 – Strongly Agree)

Q. No.	Parameters
1	Teaching-learning environment is engaging and effective.
2	Classes are conducted regularly and punctually.
3	Teachers are available and approachable outside class hours.
4	College provides opportunities for extracurricular and co-curricular activities.
5	Administrative support is helpful and efficient.
6	Career guidance and counselling services are satisfactory.
7	Training and placement assistance are available.
8	Students get opportunities to interact with industry/academic experts.
9	College maintains effective communication with alumni.
10	Overall experience at the college is positive.

### Data Analysis (Sample of 80 Student/Alumni Responses)

Question No.		Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
Q1	45	45	10	0	0	Teaching-learning is highly effective and interactive.
Q2	50	40	10	0	0	Classes are conducted regularly and on time.
Q3	40	50	10	0	0	Teachers are approachable and supportive.
Q4	35	50	15	0	0	Adequate co-curricular and extracurricular opportunities provided.

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
Q5	45	45	10	0	0	Administrative staff are responsive and efficient.
Q6	30	50	20	0	0	Career guidance and counselling are fairly good.
Q7	25	55	20	0	0	Placement assistance is adequate but can be expanded.
Q8	35	50	15	0	0	Students have access to experts from industry and academia.
Q9	40	40	20	0	0	Alumni engagement is satisfactory with potential for more activities.
Q10	50	40	10	0	0	Overall student/alumni satisfaction is very high.

### **Summary Interpretation**

- Overall satisfaction level among students and alumni is excellent.
- Teaching-learning environment, teacher availability, and punctuality scored highest in satisfaction.
- Areas like **career counselling** shows satisfaction
- College maintains a **healthy rapport** with its alumni network.

#### **Action Taken:**

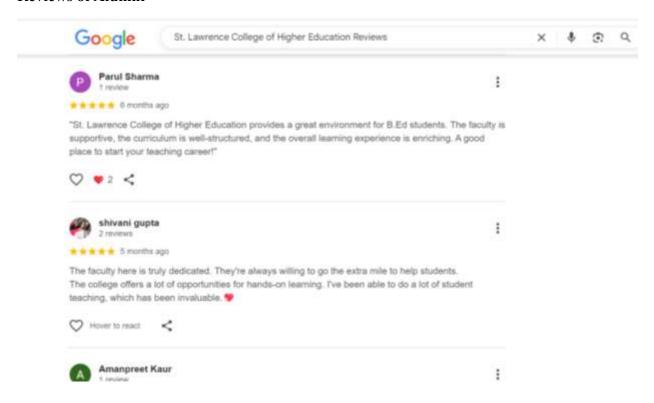
- Strengthened career counselling and placement cell activities.
- Introduced additional skill enhancement and training workshops.

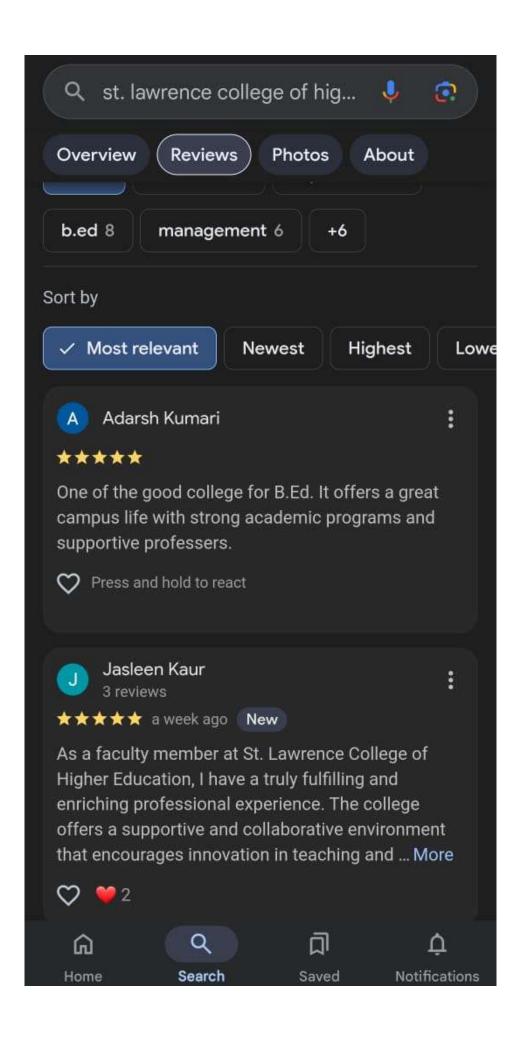
#### **Overall Conclusion**

Both faculty and student feedback indicate that **St. Lawrence College of Higher Education** maintains a **supportive**, **professionally enriching**, **and learner-centered environment**. The institution continues to adopt a **continuous improvement approach** through regular feedback and responsive action.

#### **Evidence:**

#### **Reviews of Alumni**





### **Skill Enhancement Workshops:**





English Workshop on Micro Teaching (03.03.25)





Prof. (Dr.) Vijayshri Bhati

Principal

St. Lawrence College of Higher Education,

Geeta Colony